

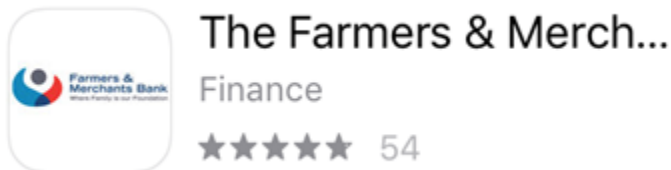
MOBILE BANKING

What is a Mobile Banking?

Mobile banking is a service provided by Farmers & Merchants Bank that allows our customers to conduct financial transactions remotely using a mobile device like a smart phone, iPad or tablet. Mobile Banking requires the downloading of our app.

How do I get the Farmers & Merchants Mobile App on my Phone?

Search “The Farmers & Merchants Bank” in the **App Store** (iOS devices) or from the **Play Store** (Android devices). Select “Get” to download the app.



What options are available in Mobile Banking?

- **Account History** - Find information for all of your accounts that are linked to online banking. If you have an account that you cannot view, contact the bank and they will add it.
- **Transfer** – Move money from one account to another. You also have the ability to see scheduled transfers and setup a scheduled transfer.
- **Bill Pay** - Pay existing payees. View scheduled payments. Add new payees that you need to pay.
- **Check Deposit (Remote Deposit)** – Take a picture of a check to deposit it in to the account you select. (See the Mobile Deposit Tip sheet). Select History to view any prior Remote Mobile Deposits for the last 6 months.

*The following features are located under the **More** tab in Mobile Banking.*

- **Popmoney** – Pay other People payments allows you to pay someone by knowing their phone number and or email address. Note: You need to enroll in Popmoney on your phone. Popmoney will ask to access your phone contact address book to securely upload the contacts name, phone number and email to your Popmoney account.
- **Messages** – Allows you to see recent alerts and notifications that have been sent to your phone.
- **Locations** – Locate branches and or ATM’s available to you in the location you are at.
- **Money Management** – Allows you to add your bank and or financial account to see a snapshot view of your finances.
- **My TurboTax** – Links you to the TurboTax website for those that do their own taxes.
- **eStatements** – View your bank statements for up to 12 months.
- **Send Message** –Send an email directly to Farmers & Merchants Customer Service.
- **Call** – Call directly to Farmers & Merchants Bank.



- **View Privacy Policy** – Displays the Banks Privacy Policy.
- **Visit Website** – Directs you to Farmers & Merchants Website.
- **Settings** – Allows you to manage your online banking access information, notification types you want to receive from online banking and to activate the Quick Balance view.
 - **My Settings** - Manage your user name, password, email, and phone information.
 - **Remember this device** –Toggle to let Online banking know if it should remember the device or warn you each time that you are accessing Online banking.
 - **Push Notifications** –Manage the notifications that you setup in text alerts and notifications.
 - **Quick Balance** –Turn on the Quick Balance View so when you are at the Farmers & Merchants Mobile App Login page you can swipe down to view your account balances. You have the ability to select what balances you'd like displayed in the Quick Balance view.